OmniAlerts in the enterprise (B2E)

OmniAlerts is a smart universal tool to communicate with your employees that offers a great simplicity of use, a granular delegation (who can send what type of message to whom) all with confirmation of reading and the possibility of retraction.

Here are some typical use cases among many others.

You are an IT manager?
Here's what OmniAlerts can do for you.

Of course, you can communicate by email that one of your applications will be under maintenance, that your VPN will be upgraded, that some database will be updated. But how often have you had calls to your support department to ask why it's not working or when it's finally done.

OmniAlerts allows you targeted communication from one individual to hundreds of thousands.

Clearly, your users receive so many emails that the relevance of their content is neglected, the information is simply forgotten, or they keep pilling up in their unread list.

Now imagine to have an easy-to-use tool allowing you to communicate with them by pop-up on workstations, by notification on smartphones and still traditionally by email or SMS.

Imagine that you can receive a confirmation of pop-ups and notifications having been read, Imagine that you can retract these messages when the issue that cause the unavailability or the slow-down of a system is resolved. Imagine also being able to send these messages to a selection of workstations even if no user is connected, your messages will appear on the screen even before the user logs in.

OmniAlerts supports pre-defined recipient lists based on the contents of your existing Active Directory, LDAP, or database backend. With OmniAlerts, you will have granularity of selection of users or machines based on filters composed of any LDAP attribute or any field of the database.

Are you the facilities manager?

Same as for IT, how many times have you had a line of cars in front of the parking lot when you had clearly announced its exceptional unavailability for some repair or maintenance work ? You need to communicate about maintenances or repairs of a lift, air conditioning, etc. For you too, OmniAlerts will become the favorite communication tool thanks to its ease of use and extreme granularity.

Are you in charge of HR or marketing?

OmniAlerts is here to help you too. Any communication, notification or reminder will reach its target with OmniAlerts, regardless of whether the target is a single employee, a department or the entire company.

Know that you can not only push these more or less critical information to well-identified people but also offer on-demand communication via subscriptions / un-subscriptions for information transmitted over dedicated thematic channels. Subscriptions to these communication channels may be public (pure anonymous mode) or private (identified users).

OmniAlerts can also be coupled to most external systems such as internal monitoring for automatic dispatching of alerts (temperature rise or any other anomaly detected by IOT equipment). Bridges with Nagios, Zabbix or others monitoring tools are possible.

Why work with OmniAlerts?

Ability to define message templates that you can associate with users with dispatching privileges to specific targets.

Powerful role system that limits the transmission of certain types of messages to certain users based on your role in your organization.

Scheduler that allows you to time the transmission of messages for a specific moment, either for a single occurrence or on a regular basis.

Role-based manual transmissions or automated from other software through API

For your convenience OmniAlerts is available as a standalone software, an appliance (table top unit or 19" rack server) or as a service in the cloud.